



CITY OF PASADENA HOMELESSNESS TOOLKIT



ABOUT US

PASADENA PARTNERSHIP

As the lead agency for the Pasadena Continuum of Care (CoC), the Pasadena Partnership to End Homelessness coordinates housing, services, and funding for homeless individuals, youth and families. We are dedicated to the planning, promotion, and implementation of evidence-based strategies to effectively prevent and combat homelessness in Pasadena. The Pasadena Partnership is one of 400+ U.S. Department of Housing and Urban Development-funded Continuums of Care that plan for and provide, as necessary, a full range of resources to address the various needs of people experiencing homelessness. The Pasadena Partnership consists of a board, committees, and stakeholder representatives at large.

PASADENA PARTNERSHIP BOARD

The Pasadena Partnership Board of Directors is the primary decision making body for the Pasadena Continuum of Care. The Pasadena Partnership Board provides overall direction and leadership of the CoC process. Board members determine the policy direction of the Pasadena Partnership and ensure that the CoC fulfills its responsibilities as assigned by the U.S. Department of Housing and Urban Development (HUD). The Board also oversees and approves the work of Pasadena Partnership committees and workgroups, the annual collaborative application for federal Continuum of Care funding, annual grant submission processes, and funding recommendations made by the Grants Evaluation Committee for various funding sources.

PASADENA PARTNERSHIP COMMITTEES

The Pasadena Partnership's committees serve a critical role in our work and we are always looking for individuals who are interested in getting involved. Each committee provides planning and guidance related to their focus area to the Pasadena Partnership in its role as the lead agency of the Pasadena Continuum of Care. Committees are comprised primarily of agency staff, program managers, and other key stakeholders within the topic area. The efforts of these committees are guided by the shared goal of ending homelessness in Pasadena.



HOMELESSNESS IN PASADENA

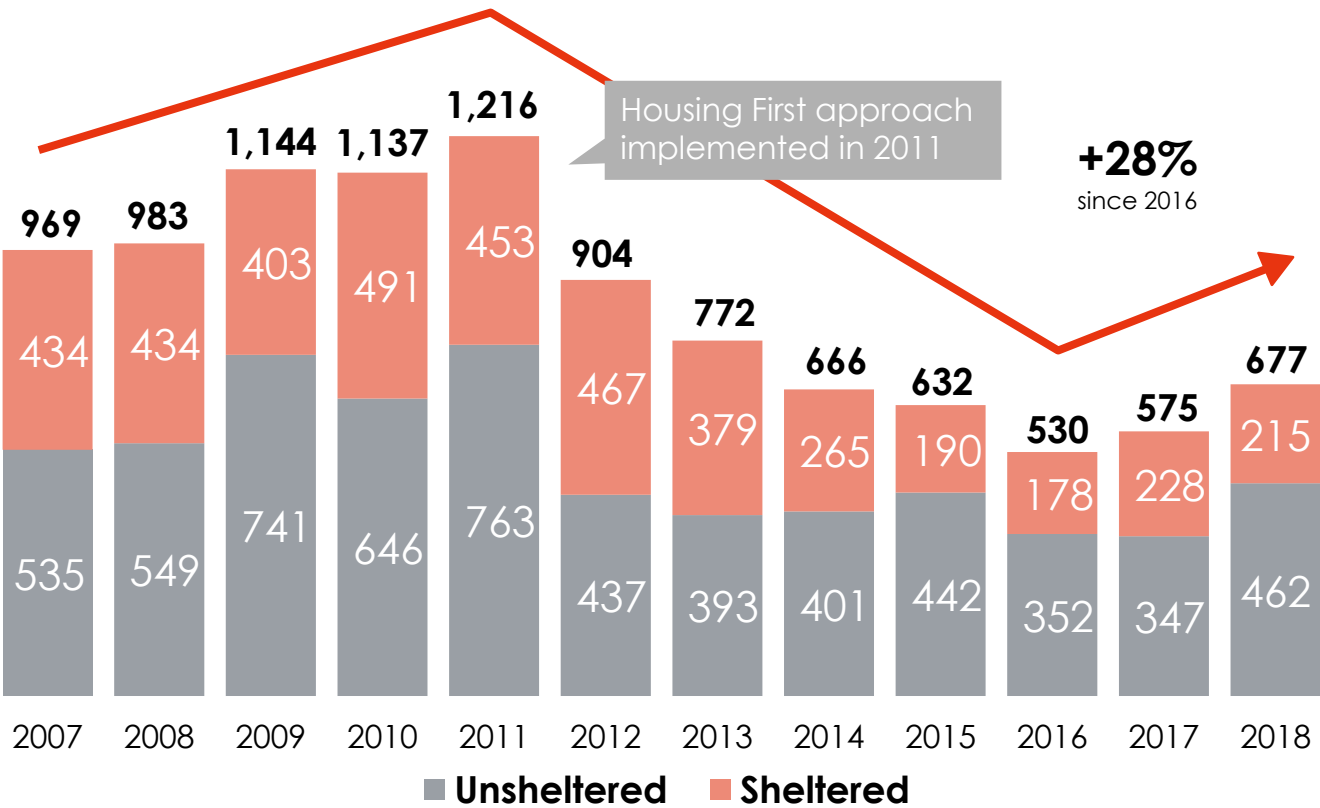
Hundreds of thousands of men, women and children struggle to find a home for themselves and their family across the nation. According to the U.S. Department of Housing and Urban Development (HUD) nearly 553,000 people across the nation struggle to find a home every night.

In Pasadena, over 600 men, women and children find themselves homeless on any given night. Some have temporary respite in emergency shelters, and others are working towards self sufficiency in interim housing. However, the majority are sleeping on the streets or in degraded environments and substandard living conditions that put their lives at risk. Every person has his or her own barriers to housing: Traumatic events such as a lost job, eviction, or a severe illness, individual crises including lack of a social support system, family instability or domestic violence, and personal circumstances such as mental illness or a substance use disorder.

The Pasadena Partnership believes that as a community, we can end homelessness. The solution is surprisingly simple - housing.

PASADENA HOMELESS COUNT

The U.S. Department of Housing and Urban Development (HUD) requires that communities receiving federal funds, such as Pasadena, conduct a Point-in-Time (PIT) to determine the number of sheltered and unsheltered people who are experiencing homelessness on a given night in January. At the local level, the PIT count serves as a critical element of our community's response to homelessness. The results from the count serve as a foundation to guide services and programs that appropriately address the City's needs, demonstrate measurable progress towards the goal of decreasing homelessness, and helps identify strengths and/or gaps in the current homeless system of care.

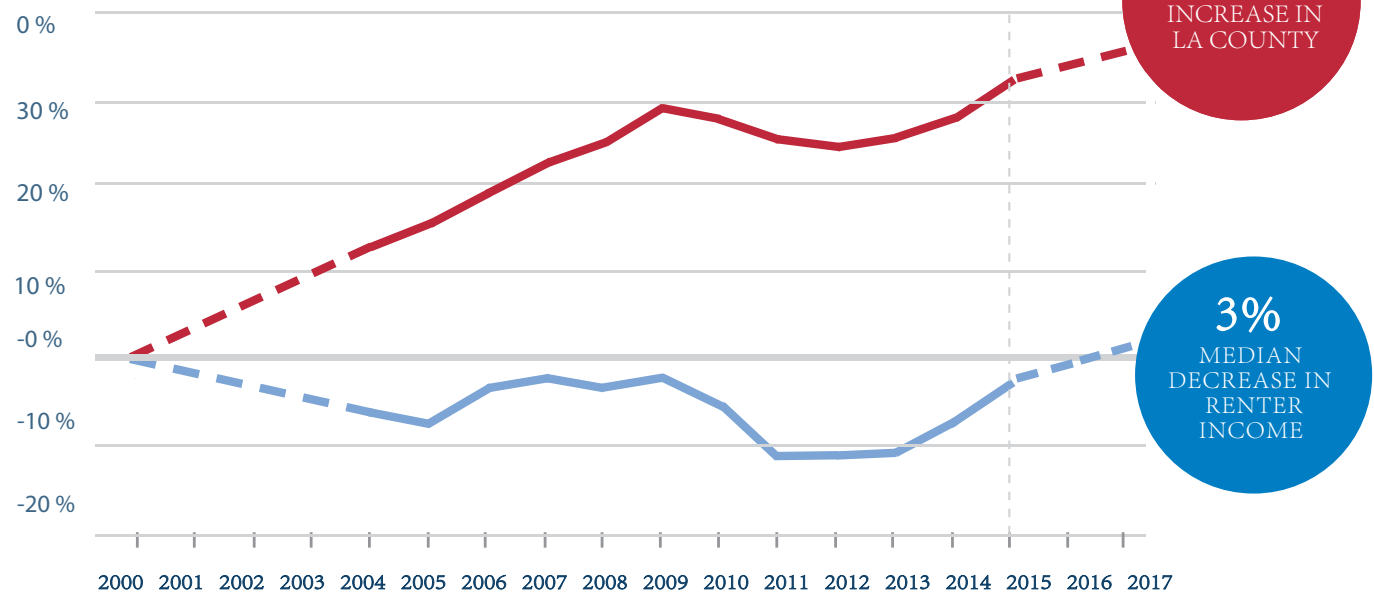


MAINDRIVERS INTO HOMELESSNESS

A critical shortage of housing that is affordable, safe and stable is at the heart of the homelessness crisis. Rapidly rising housing costs that exceed average wages for the majority of working individuals and families are a significant factor behind the rising number of people experiencing homelessness in California, including Pasadena. Due to sharp rent increases in recent years, the average rent for a one bedroom apartment in Pasadena is approximately \$1,500-\$2,500 per month. Many who are working can no longer afford these high rents and have fallen into homelessness. Existing research and best practices point to increasing permanent housing capacity to effectively address homelessness. If we want to end the homelessness crisis, we have to address the root cause: a lack of affordable housing.

Our Homelessness Crisis is an Affordability Crisis

LOS ANGELES COUNTY'S MEDIAN RENT INCREASED 32%
WHILE MEDIAN RENTER INCOME DECREASED 3% FROM 2000 TO 2015



SOURCE: California Housing Partnership Corporation, 2017

In 2018, the California Housing Partnership estimated renters in L.A. County needed to earn \$46/hour, **more than 4 times the local minimum wage** to afford the median monthly asking rent of \$2,400.



PERMANENT HOUSING

We believe that the solution to homelessness is simple: permanent housing. Stable housing is the foundation upon which people build their lives – absent a safe, decent, and affordable place to live, it is next to impossible to achieve good health, positive educational outcomes, or reach one's economic potential. Providing immediate access to permanent housing, without preconditions, along with optional supportive services as needed (also called Housing First) can ensure that homeless individuals remain housed, even those with severe substance use and mental health barriers. Under the Housing First service model, emergency shelters and basic services are a pathway to permanent housing, providing temporary shelter and assessment for permanent housing.

City of Pasadena Homelessness Toolkit +

OUR APPROACH TO ENDING HOMELESSNESS

To enact the vision of ending homelessness in Pasadena, the City supports the implementation of programs that are grounded in evidence-based best practices that the federal government has acknowledged as effective in ending homelessness.

PERMANENT SUPPORTIVE HOUSING

Permanent Supportive Housing is an intervention for people who are homeless, highly vulnerable, and living with a disabling condition. These individuals need long-term support to live stably in their communities. Informed by the housing first framework, permanent supportive housing is a proven cost-effective solution for people who have experienced chronic homelessness.

RAPID REHOUSING

Rapid Re-Housing is a strategy informed by housing first that quickly re-houses people experiencing homelessness with lower barriers to housing through time-limited financial assistance and targeted supportive services. The goal is to minimize the negative outcomes of homelessness by helping persons return to stable housing as soon as possible.

TARGETED HOMELESSNESS PREVENTION

Homelessness Prevention programs help to support those who are at-risk of homelessness and ensure they do not become homeless. By targeting assistance to those who are most at-risk of homelessness, programs are able to maximize the limited available resources for homelessness prevention.

Since implementing this service model in 2011, Pasadena has seen a 53% decrease in homelessness.



Single adults who are homeless can get help finding permanent housing through the Coordinated Entry System by getting assessed at one of the intake sites below:

COORDINATED ENTRY SYSTEM FOR SINGLE ADULTS

Help people who are homeless find a permanent home. The Coordinated Entry System (CES) streamlines the process of finding housing by connecting individuals, families and youth who are homeless with the most appropriate housing intervention and service strategies through a single assessment, with the goal of housing the most vulnerable people first. Individuals, families and youth who complete an assessment are connected to short-term emergency shelter (when needed) and programs that meet their individual needs. Participants are also linked to a housing navigator that provides ongoing assistance with the housing search and application process to support those who are matched with permanent housing.

Arcadia

Arcadia Mental Health

- 📍 330 E. Live Oak Ave, Arcadia, CA 91006
- ☎ (626) 821-5858
- 🕒 W, 8am-5:30pm

El Monte

VOA- El Monte Access Center

- 📍 4501 Santa Anita Ave, El Monte, CA 91737
- ☎ (626) 442-4357
- 🕒 M-F, 9am-5pm
- 🏠 Shelter referral site

Pasadena

Union Station Homeless Services- Adult Center

- 📍 412 S. Raymond Ave, Pasadena, CA 91105
- ☎ (626) 791-6610
- 🕒 M-F, 7am-2:30pm
- 📅 Appt recommended
- 🏠 Shelter referral site

Foothill Unity Center

- 📍 191 N. Oak Avenue, Pasadena, CA 91107
- ☎ (626) 584-7420
- 🕒 M-F, 9am-5pm

Friends in Deed

- 📍 444 E Washington Blvd, Pasadena, CA 91104
- ☎ (626) 797-2402
- 🕒 M-W, 9am-5pm, Th, 9am-2pm
- 📅 Appt required
- 👤 Female clients only

Monrovia

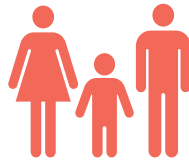
Foothill Unity Center

- 📍 415 W. Chestnut Ave, Monrovia, CA 91016
- ☎ (626) 358-3486
- 🕒 M-F, 9am-5pm

Pomona

VOA- Pomona Homeless Outreach

- 📍 2040 N. Garey Ave, Pomona, CA 91767
- ☎ (909) 593-4796
- 🕒 M-F, 9am-5pm
- 🏠 Shelter referral site



Families who are homeless and in need of permanent housing should call 2-1-1 and request an appointment at a regional Family Solutions Center which is the assessment site for the Coordinated Entry System for families.

211 Los Angeles County

- ☎ 2-1-1
- 🕒 24 hours a day, 7 days a week
- 🏠 **Limited emergency housing (motel vouchers)**

COORDINATED ENTRY SYSTEM FOR FAMILIES

Help families who are homeless find a permanent home. The Coordinated Entry System (CES) for Families is a program focusing specifically on homeless families by providing coordinated access through 211, to services from a network of homeless service providers countywide, also known as Family Solutions Centers (FSCs). 211 LA County is the gateway to information about emergency shelter services and connection to housing support services for families across the county of Los Angeles.

STEP 1:

Dial 2-1-1- to reach the Los Angeles County Information & Referral line

STEP 2:

Request an appointment with a Regional Family Solutions Center (FSC)

STEP 3:

An assessment interview will help determine the most appropriate services



COORDINATED ENTRY SYSTEM FOR YOUTH

YOUTH

Youth who are homeless can get help finding permanent housing through the Coordinated Entry System by getting assessed at one of the intake sites below. All sites are by appointment only.

Help youth who are homeless find a permanent home. Because young adults enter into, experience, and exit homelessness differently than older adults and families, previously existing systems were not adequately addressing the needs of youth. The Youth Coordinated Entry System (YCES) is designed to meet youth where they are and provide access to appropriate support through engagement, assessment, and connection to housing and services.

YOUTH MOBILE APP

In addition, a free mobile and web app has been designed to connect homeless or resource insecure youth ages 12-25 to essential services—all accessible without a referral. To access the app, please visit: <https://www.ourchildrenla.org/win-app/>

Irwindale

Hillsides Family Resource Center

- 📍 13001 Ramona Blvd,
Suite A
Irwindale, CA 91706
- ☎ (626) 373-2900
- 🕒 F, 1pm-5pm

Pacific Clinics HOPE Center

- 📍 13001 Ramona Blvd,
Suite I
Irwindale, CA 91706
- ☎ (213) 507-2513, or
(626) 337-3828
- 🕒 M&W, 2pm-5pm

Pasadena

Hathaway-Sycamores

- 📍 851 N. Oakland Ave,
Pasadena, CA 91104
- ☎ (626) 685-2197
- 🕒 M-F, 9am-5pm

Hillsides Youth Moving On

- 📍 456 E. Orange Grove Blvd,
#140. Pasadena, CA 91104
- ☎ (626) 765-6010
- 🕒 M&F, 9am-5:30pm
T&Th, 11:30am-8pm
W, 11:30am-5:30pm

Union Station Homeless Services

- 📍 412 S. Raymond Ave,
Pasadena, CA 91104
- ☎ (626) 240-4550
- 🕒 M-F, 7am-2:30pm,

La Verne

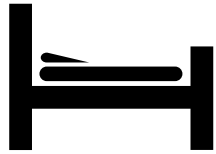
David & Margaret Youth & Family Services

- 📍 1350 Third Street,
La Verne, CA 91750
- ☎ (909) 267-5961
- 🕒 W, 2pm-5pm

Pomona

Tri-City Mental Health Services Wellness Center

- 📍 1403 N. Garvey Ave,
Pomona, CA 91767
- ☎ (626) 540-8315
- ☎ (909) 242-7600 M,
1pm-5pm



Additional Resources +

EMERGENCY SHELTER

Emergency Shelter (ES) programs provide temporary shelter for people experiencing homelessness. Shelter stays should be avoided, if possible, and when not possible, limited to the shortest time necessary to help participants regain permanent housing. Many facilities that provide temporary shelter serve specific sub populations, including single adults, families with children, or youth. All individuals, families and youth who are assessed through the Coordinated Entry System (CES) may receive referrals for emergency shelter.



BAD WEATHER SHELTER

Operated by Friends in Deed

The Bad Weather Shelter is weather activated (a forecast of 40 degrees or below and/or a 40% chance of rain) from the day after Thanksgiving to March 1st. The shelter is open every Wednesday during regular months of operation. To find out if the shelter is open, call the hotline telephone number after 12pm.

- 📍 539 Lake Avenue,
Pasadena, CA
(next to Fire Dept. Station
33 & north of the Gold line)
- ☎ (888) 915-8111 (Hotline)
(626) 797-2402 (General)
- 🕒 8pm-7am
- 🚫 **Individuals only**



CASA MARIA

Operated by Pacific Clinics

Casa Maria Transitional Housing Program is a sober living environment providing a extended-stay residential treatment program for single men struggling with substance use disorders or alcoholism.

- 📍 66 Hurlbut Street,
Pasadena, CA
- ☎ (626) 441-4221
- 🚫 **Single Men only**



ADULT CENTER

Operated by Union Station Homeless Services

The Adult Center includes separate men's and women's dormitories and provides interim housing, meals, case management and life skills for 56 homeless adults. The Adult Center is also home to the Community Meals and Shower programs that are open to the general public. Individuals interested in accessing the Adult Center can either be referred through CES or meet with the shelter intake coordinator.

- 📍 412 S. Raymond Avenue,
Pasadena, CA
- ☎ (626) 791-6610
- 🕒 M-F, 7am-1:30pm
- 🚫 **Single Adults only**



FAMILY CENTER

Operated by Union Station Homeless Services

The 50-bed Family Center is a safe, nurturing place for families who are experiencing homelessness to rebuild their lives and achieve self-sufficiency. Residents meet weekly with a care coordinator and aim to move into permanent housing within 90 days.

- 📍 825 E. Orange Grove
Blvd, Pasadena, CA
- ☎ (626) 791-6610
- 🕒 M-F, 7am-1:30pm
- 🚫 **Families only**






Additional Resources +



HOMELESSNESS PREVENTION

Homelessness Prevention programs provide short-term assistance for low-income participants who are at imminent-risk of homelessness to resolve a crisis so that they can maintain their housing or find a suitable housing alternative to avoid becoming homeless. The most common prevention activities include: Limited short-term financial assistance; housing-conflict resolution and mediation with landlords and/or property managers; housing stabilization planning; legal assistance, and/or planning for exit from the program.

Friends in Deed

 444 East Washington Blvd, Pasadena
 (626) 797-2402
 www.friendsindeedpas.org

Population(s) served:

 Single adults and families at-risk of eviction or homelessness in Pasadena.





Applicants for rental assistance must:

1. Be a resident of Pasadena;
2. Have a lease agreement in their name;
3. Possess a 3-day, 10-day, 30-day eviction or similar notice;
4. Provide documentation of income that is sufficient to pay next month's rent; and
5. Have income at or below HUD's Very Low (50%) Income Limits for Los Angeles:



\$33,950	1-Person	Family
\$38,800	2-Person	Family
\$43,650	3-Person	Family
\$48,450	4-Person	Family
\$52,350	5-Person	Family
\$56,250	6-Person	Family
\$60,100	7-Person	Family
\$64,000	8-Person	Family

Last updated: Dec 2018

Lake Avenue Church



 393 N Lake Avenue, Pasadena
 (626) 817-4514 or (626) 817-4534
 www.lakeave.org

Population(s) served:




 Single adults and families at imminent risk of eviction in Pasadena/Altadena.


Foothill Unity Center




Population(s) served:

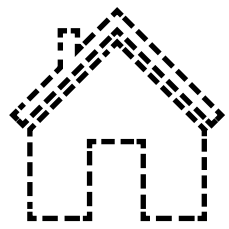
 Single adults and families at imminent risk of eviction or homelessness in the San Gabriel Valley.


Pasadena

 191 N. Oak Avenue, Pasadena
 (626) 584-7420
 www.foothillunitycenter.org

Monrovia

 415 W. Chestnut Ave, Monrovia
 (626) 358-3486
 www.foothillunitycenter.org



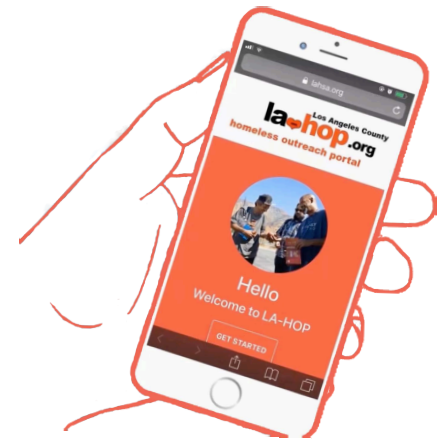
Additional Resources +

STREET OUTREACH

Street outreach involves meeting people where they're at by directly engaging with those who are experiencing homelessness on the streets that may be disconnected from mainstream services and supports. Street outreach teams are on the front lines working to build trusting relationships with people living in parks, encampments, vehicles, and underpasses to not only meet their immediate needs, but to ultimately connect them with services to support the movement into permanent housing. Outreach teams primarily target people who are experiencing unsheltered homelessness.

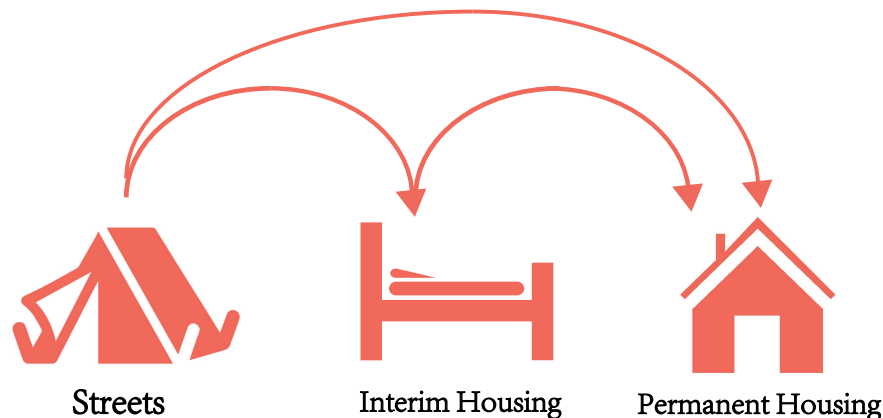
LOS ANGELES COUNTY HOMELESS OUTREACH PORTAL (LA-HOP)

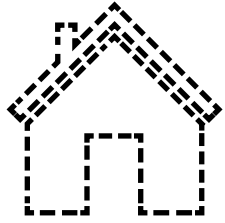
Have you seen someone experiencing homelessness who needs help? Notice a homeless neighbor who seems to be struggling with their physical and/or mental health? You can help them by filling out an online outreach request at www.LA-HOP.org. Requests are sent to a local outreach team, which will provide essential services and engage individuals in the homeless system of care. This valuable new tool connects vulnerable residents living on the streets with essential support services and housing assistance. With your help, we can better support people experiencing homelessness in our community



PASADENA OUTREACH TEAMS

Pasadena's outreach teams collectively work to cover 100% of the city's geographic area, with the primary goal of quickly identifying and engaging all people experiencing unsheltered homelessness. Outreach teams on the ground operate out of local agencies and City departments such as Union Station Homeless Services, Friends In Deed, the Pasadena Public Health Department, and the Pasadena Police Department's HOPE team. Other outreach teams within the area focus on specific geographic regions, such as public spaces or business districts, or particular subpopulations, such as people with mental illnesses or people who frequently utilize the emergency room. This diversity across sectors and multifaceted collaboration strengthens the CoC's outreach efforts to those with unmet housing and health needs.





Additional Resources +

TRANSITIONAL HOUSING

Transitional housing refers to a supportive – yet temporary – type of accommodation that is meant to bridge the gap from homelessness to permanent housing. It is intended to be more long-term, service-intensive and private than emergency shelters, yet remains time-limited in length of stay. The concept of transitional housing as an approach has evolved over time and is seen as a particularly beneficial housing intervention for sub-populations such as youth.







DOOR OF HOPE

 Pasadena, CA
 (626) 304-9130
 www.doorofhope.us
info@doorofhope.us
 Population served: Families







FAMILY PROMISE

 1005 E. Las Tunas Drive #525
San Gabriel, CA 91776
 (626) 569-0991
 www.familypromisesgv.org
 Population served: Families







HILLSIDES YOUTH MOVING ON

 940 Avenue 64
Pasadena, CA 91101
 (323) 254-2274
 www.hillsides.org
 Population served:
Children and young adults




HATHAWAY SYCAMORES

 100 W. Walnut St, Suite 375
Pasadena, CA 91124
 (626) 359-7100
 www.hathaway-sycamores.org
 Population served: Children,
youth and young adults







ELIZABETH HOUSE

 Pasadena, CA
 (626) 577-4434
 www.elizabethhouse.net
contact@elizabethhouse.net
 Population served: Adult
pregnant women



JOURNEY HOUSE

 1232 N. Los Robles Ave
Pasadena, CA 91104
 (626) 798-9478
 www.journeyhouseyouth.org
 Population served: Youth and
young adults



City of Pasadena Homelessness Toolkit +

HOW YOU CAN MAKE A DIFFERENCE

It takes all of us to take a stand and commit to addressing homelessness in our community. No matter what your skills, interests, age, or resources, there are ways you can make a difference for the men, women, and children who are experiencing homelessness. Volunteer work, advocacy efforts, financial or material contributions, and continued self-education are all important and needed as we work our way to a solution.



REFER TO SERVICES

Submit an online request for a Homeless Outreach team to connect with and provide services to individuals living on the streets or in their car in Pasadena at:

www.LA-HOP.org

- To connect families with housing, call 2-1-1
- To connect youth with housing, download the WIN App at *bit.ly/y-win-app*



VOLUNTEER

Volunteering is one of the best ways to learn about homelessness and help to meet immediate needs at the same time.

Reach out to one of the many local homeless service providers to learn about their volunteer opportunities, or participate in the annual Homeless Count each January



MAKE REAL CHANGE

Participate in the Real Change Movement and generate new funds to help make a difference. Contribute to one of the orange meters and your donation will be matched with foundation dollars.

www.realchangemovement.org

ENGAGE LANDLORDS

Housing ends homelessness, yet the tight rental market in Pasadena has limited the supply of rental units for individuals and families experiencing homelessness. The City now offers monetary incentives for landlords willing to rent to people who are experiencing homelessness.

For more information, call
Anne Lansing
(626) 744-6701



GET EDUCATED

Each year, the City of Pasadena conducts a Homeless Count. Understand and educate yourself about the people experiencing homelessness in Pasadena by reading the annual Homeless Count Report at:

<https://pasadenapartnership.org/homeless-count/>



CALL FOR HELP

For help during emergency situations, call
Emergency Dispatch

Non-Emergency Police Response
(626) 744-4241

Emergency Police Response
9-1-1



JOIN OUR EFFORTS

OUR MISSION

We believe that solving homelessness requires collaborative efforts and best practices. The Pasadena Partnership to End Homelessness is dedicated to planning and developing evidence-based strategies to prevent and end homelessness in Pasadena, CA.



PARTICIPATE IN OUR HOMELESS COUNT

Each year in January the Pasadena Partnership conducts a homeless count. The count is crucial in providing data and statistics for our city's efforts to end homelessness. To participate in this year's count, please visit www.pasadenapartnership.org/homeless-count



SUPPORT HOMELESS SERVICE PROVIDERS

Supporting and participating in local events are great ways to not only provide real support to direct relief programs, but also meet people in the community who are experiencing homelessness. You can find a full list of service providers at the end of this toolkit.



JOIN A CONTINUUM OF CARE COMMITTEE

The Pasadena Partnership's committees serve a critical role in our work and we are always looking for individuals who are interested in getting involved. Committees provide planning and guidance related to their focus area and are comprised primarily of agency staff, program managers, and other key stakeholders:

- Faith Community Committee
- Planning & Research Committee
- Healthcare Committee
- Housing Committee



MAKE YOUR VOICE HEARD

Advocacy is critical to creating the systemic changes needed to end homelessness and to push proposed housing projects forward. You can contribute to these efforts by engaging in discussions with family and friends to dispel common misconceptions surrounding homelessness, sharing opportunities for involvement to your network through social media, endorsing permanent housing solutions in your community, keeping up-to-date on current issues and legislation affecting homelessness, or by encouraging your local elected officials to take action in writing or by speaking in-person at a City Council meeting.



SERVICE PROVIDERS

If you are looking to directly connect or volunteer with service providers in the area:



ALLIANCE FOR HOUSING AND HEALING

Phone: (323) 344-4888

www.alliancehh.org

Population served: People living with HIV/AIDS



BRILLIANT CORNERS

Phone: (415) 618-0012, or

1-888-618-9242

www.brilliantcorners.org

Population served: Veterans



CHAP CARE

Phone: (626) 993-1221

After Clinic Hours: (626) 398-6300

www.chapcare.org

Population served: Individuals and families with healthcare needs



DOOR OF HOPE

Phone: (626) 304-9130

www.doorofhope.us

Population served: Families



ELIZABETH HOUSE

Phone: (626) 577-4434

www.elizabethhouse.net

Population served: Pregnant women



FAMILIES IN TRANSITION

Phone: (626) 396-3698

www.pusd.us/domain/887

Population served: Pasadena Unified School District (PUSD) students and their families



FOOTHILL AIDS PROJECT

Phone: (626) 710-4487

www.fapinfo.org

Population served: People living with HIV/AIDS



FOOTHILL UNITY CENTER

Phone: (626) 584-7420

www.foothillunitycenter.org

Population served: Individuals and Families



FRIENDS IN DEED

Phone: (626) 797-2402

www.friendsindeedpas.org

Population served: Individuals and families



SERVICE PROVIDERS

If you are looking to directly connect or volunteer with service providers in the area:



HATHAWAY-SYCAMORES

Phone: (626) 395-7100

www.hathaway-sycamores.org

Population served: Youth and young adults



HILLSIDES YOUTH MOVING ON

Phone: (626) 765-6010

www.youthmovingon.org

Population served: Youth and young adults



HOUSING WORKS

Phone: (323) 466-0042

www.housingworksca.org

Population served: Individuals and families



JOURNEY HOUSE

Phone: (626) 798-9478

www.journeyhouseyouth.org

Population served: Former foster youth



NEIGHBORHOOD LEGAL SERVICES

Phone: (800) 433-6251

www.nlsa.org

Population served: Individuals and families



PACIFIC CLINICS

Phone: (626) 254-5000

www.pacificclinics.org

Population served: Individuals, families and youth



PASADENA PUBLIC HEALTH DEPARTMENT

Phone: (626) 744-6339

<https://ww5.cityofpasadena.net/public-health/social-and-mental-health-programs>

Population served: People living with mental illness, substance use disorders, and HIV/AIDS



STEP UP ON SECOND

Phone: (310) 304-9130

www.stepuponsecond.org

Population served: Chronically homeless individuals



UNION STATION HOMELESS SERVICES

Phone: (626) 240-4550

www.unionstationhs.org

Population served: Individuals and families



GLOSSARY

CHRONICALLY HOMELESS

In order to meet HUD's "chronically homeless" definition, a person must have a disabling condition and be living in a place not meant for human habitation, an emergency shelter, a safe haven, or an institutional care facility continuously for at least 12 months, or on at least four separate occasions in the last 3 years, where the combined occasions total length of time is at least 12 months.

CONTINUUM OF CARE (COC)

A Continuum of Care is a local planning body that receives federal funding from the U.S. Department of Housing and Urban Development to coordinate housing and services for homeless individuals, families and youth.

COORDINATED ENTRY SYSTEM (CES)

The Coordinated Entry System is the primary point of entry for people seeking housing and services. CES is a no-wrong door, county-wide system in which the most vulnerable homeless residents are prioritized to be matched with the available and appropriate resources.

COORDINATED ENTRY SYSTEM (CES) ASSESSMENT

The Los Angeles County Coordinated Entry System utilizes a triage and prioritization tool called the Vulnerability Index-Service Prioritization Decision Assistance Tool (VI-SPDAT). This tool is implemented as a part of CES to assist in the prioritization of housing program resources based on participant vulnerability.

CRISIS HOUSING

Crisis housing is an umbrella term for short term, low barrier housing for participants experiencing a housing crisis, targeting those who are experiencing or at-risk of homelessness. Crisis housing provides clients with stability as they are quickly assessed for connections to appropriate long-term housing resources.

EMERGENCY SHELTER

Emergency Shelter is a facility with the primary purpose of providing temporary shelter for people experiencing homelessness or for specific subpopulations of the homeless.

HOMELESS

A person who lacks a fixed, regular, and adequate nighttime residence; as well an individual who has a primary nighttime residence that is designed to provide temporary living accommodations, an institution that provides a temporary residence for individuals, or a public or private place not designed for, or ordinarily used as, a regular sleeping accommodation for humans.

HOMELESSNESS PREVENTION

Homelessness prevention programs are designed to provide individuals and families who are at imminent risk of homelessness with financial assistance, housing stabilization or housing relocation services necessary to maintain their current housing, or find new housing to avoid becoming homeless and entering the emergency shelter system.

HOUSING FIRST

Housing First is an approach to quickly and successfully connect individuals and families experiencing homelessness to safe, stable housing without preconditions and barriers to entry, such as income, sobriety, treatment or service participation requirements.



GLOSSARY

PERMANENT SUPPORTIVE HOUSING

Permanent Supportive Housing is designed to provide housing and voluntary supportive services on a long-term basis for formerly homeless people who have a disability(ies).

POINT-IN-TIME COUNT

The Point-in-Time (PIT) count is a count of sheltered and unsheltered homeless persons on a single night in January. HUD requires that CoCs conduct an annual count of homeless persons who are sheltered in emergency shelter, transitional housing, and Safe Havens on a single night. CoCs also must conduct a count of unsheltered homeless persons. Each count is planned, coordinated, and carried out locally and helps inform service planning and funding decisions within communities.

RAPID REHOUSING

Rapid re-housing quickly connects people experiencing homelessness to permanent housing through a tailored package of assistance that includes the use of time-limited financial assistance and targeted supportive services.

SAFE HAVEN

Safe havens are a temporary form of housing that does not require participation in services as a condition of occupancy.

SHELTERED HOMELESSNESS

People who are experiencing sheltered homelessness are living in emergency shelters, including the use of hotel or motel vouchers, safe havens, or transitional housing programs.

TRANSITIONAL HOUSING

Transitional housing is conceptualized as an intermediate intervention between emergency shelter/crisis housing and permanent housing. It is intended to be more long-term, service-intensive and private than emergency shelters, yet remains time-limited in length of stay.

UNSHELTERED HOMELESSNESS

People who are experiencing unsheltered homelessness are those who reside in places not meant for human habitation, such as the streets, parks, abandoned buildings or vehicles.

U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (HUD)

The Department of Housing and Urban Development is a federal government agency that oversees programs and administers funding to communities that provide housing and community development assistance. The Department also works to ensure fair and equal housing opportunity for all.



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